

Special Customs Clearance Fees

(The special charges include 24% VAT)



International Letter Mail & International Parcels

Customs Clearance Fees

CIF*22 € up to 150 €	15 €
CIF more than 150 € up to 500 €	20 €
CIF more than 500 € up to 1.000 €	25 €
CIF more than 1.000 €	50 €

*CIF: The statistical value of the item ie: value of the item + transportation costs + insurance payment etc., as indicated on the relevant adhesive label affixed to customs cleared postal items. The above charges apply to all items originating from non-EU countries bearing a Customs Declaration.

Fee for the Presentation-to-Customs for customs free items

Mail items, which are free of customs duties but bear a "Free" green sticker or a customs stamp with the indication "Free" **shall not be charged.**

For postal parcels (including EPG parcels) and EMS items, which are free of customs duties but bear a green "Free" sticker or a customs stamp with the indication "Free", the fee is **3 €**

Fee for item customs clearance from the recipient's customs agent* **15 €**

It applies in the following cases:

a. The customer/recipient wishes to perform the customs clearance by him/herself or by his/her own customs agent and not through ELTA, before the item's presentation by ELTA to Customs Authorities. In this case, the customer/recipient or an authorized customs agent provides a proof of payment for the relevant fee, which has already been paid at ELTA's Post Office.

b. The customer/recipient refuses - during the item's delivery - to grant ELTA the authorization for performing the customs clearance procedures (he/she does not sign the notification/authorization) and asks to perform the customs clearance by him/herself or by his/her own customs agent (This concerns items with a current statistical threshold of up to 1.000 €, which are initially cleared by ELTA and for which no prior authorization is required).

* **Customs clearance sticker:** For their convenience, customers can buy the sticker "Delivery Fee to the Recipient's Customs agent," through which the special customs clearance fee is paid.

Customs Export Fee

Individual Item	5 €
Posting of more than one item	1€ / item (minimum charge 5 €)

In the case of items destined to non-EU countries, the customer/exporter is given the option of VAT exemption, subject to the mandatory use and the full and correct completion of the Customs Declaration form CN23, which now serves as Customs Declaration for the export of postal items of up to the statistical threshold (<1.000 €).

The stamp and the signature on the CN23 form or on the CN23 copy that the customer/exporter receives by the postal employee upon the posting of the item at ELTA's designated post offices, is considered as a "deed to be an export" for Customs Authorities

Request for Customs Review **12 €**

In case the competent Customs Office, upon review of the duties, reduces or invalidates the amount of duties initially calculated, the fee for the Customs Review Request shall be refunded to the consignee, upon delivery of the item.

This is an extract from Hellenic Post SA - ELTA's official price list. ELTA reserves the right to adjust the fees and the terms of provided services in accordance with the applicable provisions. In case of any dispute, ELTA's official price list prevails
For more information on the Pricing and Commercial policy, please contact ELTA's nearest post office