

FEES FOR DOMESTIC PARCELS- Promotional action

BASIC FEES FOR PARCELS	
Weight (Kgr)	Fees
1	2,60 €
2	3,10 €
3	3,60 €
4	4,10 €
5	4,60 €
6	5,10 €
7	5,60 €
8	6,10 €
9	6,60 €
10	7,10 €
11	7,60 €
12	8,10 €
13	8,60 €
14	9,10 €
15	9,60 €
16	10,10 €
17	10,60 €
18	11,10 €
19	11,60 €
20	12,10 €
>20	0,50 € /kg

BASIC FEES FOR BULK PARCELS

Fixed Rates
1,00 €/parcel

+

Proportionate fees
0,50 €/kilos

Bulk parcels are at least 5 parcels per dispatch or at least 50 parcels per month (for the customers charged monthly the restriction of 5 parcels per dispatch does not apply). The bulk postings of parcels are priced with a fixed rate of 1,00€/parcel and 0,50€/kilo and discounts are provided based on ELTA's current price list. The minimum charge per parcel may in no case be less than **1,40 €**.

BASIC FEES FOR "EASY PARCEL POST"

Sizes and Types of Packaging	Dimensions	Fees
Cardboard extra small (XS)	28X19X07	4,35 €
Cardboard small (S)	32X22X08	5,95 €
Cardboard medium (M)	34X28X11	8,30 €
Cardboard large (L)	40X30X12	9,35 €
Cardboard extra large (XL)	45X37X22	11,40 €
Envelope Tyvek folder extra small (FXS)	35X25X02	3,30 €
Envelope Tyvek folder small (FS)	41X31X05	5,40 €
Envelope Tyvek folder medium (FM)	45X36X10	7,00 €
Special 1 Bottle bottle small (BS)	39X12X08	5,45 €
Special 2-3 Bottles bottle medium (BM)	40X30X12	6,55 €
Special Cylinder small (CS)	52x74 X 9,9	4,95 €

The fees of the dispatch and the cost of packaging are included in the final price.

BASIC FEES FOR "FREE PARCEL POST"

Fixed Rates
2,23 €/parcel

+

Proportionate fees
0,54 € /kilos

MILITARY PARCELS Free of charge up to 2 kg or up to 5 kg in case they contain civil outfit.

SPECIAL FEES FOR DOMESTIC PARCELS

Description of Special Fees & Additional Services for Domestic Parcels	Fees	
Special fee for Cash on Delivery/COD (Cash or with money orders): Per amount of 3.000€ and up to 6.000€ maximum per parcel*	2,30 €	
Special fee for COD 2 (Cash through ELTA's GIRO System): Per amount of 3.000€ and up to 6.000€ maximum per parcel*	2,10 €	
Special fee for COD without form/HERMES System	0,80 €	
Special fee for Declared Value - Insured Parcel: Minimum declared value 36€ - maximum declared value 30.000€	Fixed rate per parcel	2,00 €
	proportionate rate on the declared value	0,30%
Special fee for Home Delivery or Pick – up from the sender's address : Up to 10 parcels per receipt or delivery.	Fixed rate per parcel	0,90 €
	proportionate per kilo	0,10 €
Special fee for Receipt or Delivery of Bulk Parcels: Charge of the receipt or delivery routing of more than 10 parcels to 10 parcels	From	10,00 €
	To	300,00 €
Special fee for Parcels with Fragile Content or Bulky Size: It is calculated proportionately on the basic fees and added to them.	30%	
Special fee for the Packaging of Parcels (additionally to the materials' purchase cost): It is estimated proportionately on the basic fees and added to them.	25%	
Special fee for Handling the Archiving, Printing and Marking of Parcels: It is calculated proportionately on the basic fees and added to them.	15%	
Special fees for Special Registration & Issue of Status Aggregated List : It is calculated per parcel and it concerns only customers with contract.	0,10 €	
Fee for withdrawal from the post or for alteration or correction of address or COD amount	free of charge	
Notification of the recipient by mobile	free of charge	
Reimbursement requests or modification of the sign or of the amount of cash on delivery	free of charge	
Storage Fee per Parcel and Per Day for Domestic Parcels	free of charge	
Fee for Urgent Handling of Domestic Parcels	free of charge	
Fee for the Notification of the Sender or Recipient via sms, e-mail	free of charge	
Advice of Delivery Fee for Domestic Parcels	free of charge	

* Especially for the Easy Parcel Post service, the relevant fee is provided only to Customers with Contract.

DISCOUNTS ON THE PRICE LIST OF DOMESTIC PARCELS

BASIC DISCOUNTS ON THE QUANTITY OF PARCELS			ADDITIONAL PARCEL DISCOUNTS	Fees
Per dispatch	per month	percentage	Type of discount	percentage
5-20	50 - 300	8%	Local Delivery For parcel delivery within the same prefecture	5,00%
21 - 40	301 - 600	10%		
41 - 60	601 - 900	12%	Commercial Delivery For Home delivery parcels to be delivered at commercial shops	5,00%
61 - 80	901 - 1200	14%		
81 - 100	1201 - 1500	16%		
101 - 150	1501 - 2250	18%	Bulk Delivery When the number of Total Parcels divided by the Number of Recipients is >2	5,00%
151 - 200	2251 - 3000	20%		
201 - 250	3001 - 3750	22%		
251 - 300	3751 - 4500	24%		
301 - 400	4501 - 6000	26%	Ordinary Delivery For deliveries which, upon sender's request, are performed without a signature or at third parties.	5,00%
401 - 500	6001 - 7500	28%		
> 500	> 7500	30%		

For regular customers with contract their dispatches can be priced and discounted at the end of each month. In this case, the amount of Basic Discounts will be calculated on the basis of the total number of parcels per month, while the Additional Discounts will be calculated by applying the relevant percentage % per category of parcels on the total monthly fees of this category. The relative analysis per category should be reported in the Bulk Statements and to be recorded, after audit, at the Bulk Parcels Book.

All discounts are applied only on bulk parcels and they are calculated proportionately on the total Basic and Special Fees.

DISCOUNTS ON THE PRICE LIST OF DOMESTIC PARCELS

DISCOUNTS ON BULK PURCHASE OF "EASY PARCEL POST" PACKAGES								
Quantity	11-30	31-50	51-100	101-200	201-500	501-1000	1001-2000	> 2000
Percentage	3%	5%	8%	10%	15%	20%	25%	30%
The calculation of percentage takes into account the whole quantity regardless of sizes and types.								

COMPENSATION FEES OF DOMESTIC PARCELS

PAYMENT OF INDEMNITY FOR INDIVIDUAL AND BULK DOMESTIC PARCELS	
Maximum indemnity amount for loss or damage of domestic parcel.	235,00 €
Maximum indemnity amount for tampered content and for damage, due to delay of delivery by ELTA's liability	36,00 €

The amounts of the payment of indemnity apply to all categories of Parcels except for the Easy Parcel Post, for which the amounts of indemnity are different, as well as except for the Insured Parcels, for which the full amount of the declared value is paid.
In the case of COD domestic item delivery, without collecting the amount or when a smaller amount is collected, the amount of the payment of indemnity is equal to the amount not collected.

PAYMENT OF INDEMNITY FOR EASY PARCEL POST					
Sizes	x. small	small	medium	large	x. large
Amounts	36,00 €	36,00 €	50,00 €	70,00 €	90,00 €
For partial loss or partial damage, indemnity up to 50% of the above amounts will be paid.					

FEES FOR INTERNATIONAL POSTAL PARCELS

OF WEIGHT Kgr	A' PRIORITY				B' PRIORITY	
	BALKAN COUNTRIES & CYPRUS	EUROPE (All Europe countries except Balkan countries and Cyprus)	EPG***	OTHER COUNTRIES	EUROPE (All Europe countries except Balkan countries and Cyprus)	OTHER COUNTRIES
1	19,92 €	25,27 €	25,27 €	29,26 €	22,76 €	27,00 €
1,5	21,16 €	27,45 €	27,45 €	32,08 €	24,72 €	29,42 €
2	22,40 €	29,63 €	29,63 €	34,90 €	26,68 €	31,84 €
2,5	23,64 €	31,81 €	31,81 €	37,72 €	28,64 €	34,26 €
3	24,88 €	33,99 €	33,99 €	40,54 €	30,60 €	36,68 €
3,5	26,12 €	36,17 €	36,17 €	43,36 €	32,56 €	39,10 €
4	27,36 €	38,35 €	38,35 €	46,18 €	34,52 €	41,52 €
4,5	28,60 €	40,53 €	40,53 €	49,00 €	36,48 €	43,94 €
5	29,84 €	42,71 €	42,71 €	51,82 €	38,44 €	46,36 €
5,5	31,08 €	44,89 €	44,89 €	54,64 €	40,40 €	48,78 €
6	32,32 €	47,07 €	47,07 €	57,46 €	42,36 €	51,20 €
6,5	33,56 €	49,25 €	49,25 €	60,28 €	44,32 €	53,62 €
7	34,80 €	51,43 €	51,43 €	63,10 €	46,28 €	56,04 €
7,5	36,04 €	53,61 €	53,61 €	65,92 €	48,24 €	58,46 €
8	37,28 €	55,79 €	55,79 €	68,74 €	50,20 €	60,88 €
8,5	38,52 €	57,97 €	57,97 €	71,56 €	52,16 €	63,30 €
9	39,76 €	60,15 €	60,15 €	74,38 €	54,12 €	65,72 €
9,5	41,00 €	62,33 €	62,33 €	77,20 €	56,08 €	68,14 €
10	42,24 €	64,51 €	64,51 €	80,02 €	58,04 €	70,56 €
10,5	43,48 €	66,69 €	66,69 €	82,84 €	60,00 €	72,98 €
11	44,72 €	68,87 €	68,87 €	85,66 €	61,96 €	75,40 €
11,5	45,96 €	71,05 €	71,05 €	88,48 €	63,92 €	77,82 €
12	47,20 €	73,23 €	73,23 €	91,30 €	65,88 €	80,24 €
12,5	48,44 €	75,41 €	75,41 €	94,12 €	67,84 €	82,66 €
13	49,68 €	77,59 €	77,59 €	96,94 €	69,80 €	85,08 €
13,5	50,92 €	79,77 €	79,77 €	99,76 €	71,76 €	87,50 €
14	52,16 €	81,95 €	81,95 €	102,58 €	73,72 €	89,92 €
14,5	53,40 €	84,13 €	84,13 €	105,40 €	75,68 €	92,34 €
15	54,64 €	86,31 €	86,31 €	108,22 €	77,64 €	94,76 €
15,5	55,88 €	88,49 €	88,49 €	111,04 €	79,60 €	97,18 €
16	57,12 €	90,67 €	90,67 €	113,86 €	81,56 €	99,60 €
16,5	58,36 €	92,85 €	92,85 €	116,68 €	83,52 €	102,02 €
17	59,60 €	95,03 €	95,03 €	119,50 €	85,48 €	104,44 €
17,5	60,84 €	97,21 €	97,21 €	122,32 €	87,44 €	106,86 €
18	62,08 €	99,39 €	99,39 €	125,14 €	89,40 €	109,28 €
18,5	63,32 €	101,57 €	101,57 €	127,96 €	91,36 €	111,70 €
19	64,56 €	103,75 €	103,75 €	130,78 €	93,32 €	114,12 €
19,5	65,80 €	105,93 €	105,93 €	133,60 €	95,28 €	116,54 €
20	67,04 €	108,11 €	108,11 €	136,42 €	97,24 €	118,96 €
21	-	-	112,47 €	-	-	-
22	-	-	116,83 €	-	-	-
23	-	-	121,19 €	-	-	-
24	-	-	125,55 €	-	-	-
25	-	-	129,91 €	-	-	-
26	-	-	134,27 €	-	-	-
27	-	-	138,63 €	-	-	-
28	-	-	142,99 €	-	-	-
29	-	-	147,35 €	-	-	-
30	-	-	151,71 €	-	-	-

In cases where the maximum limit of 20 kgr is exceeded, because the parcel's content cannot be divided, and up to 25 kgr, the following prices apply per 0,5 kgr:

+0,5 Kgr	1,24	2,28 €	-	2,82 €	1,96 €	2,42 €
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BULK DISPATCH OF EPG PARCELS (Delivery of Day-Certain Cross-Border Parcels)

WEIGHT Kgr	QUANTITY/NUMBER OF DISPATCH PARCELS					
	3-10	11-20	21-40	41-80	81-150	151 & above
2	26,96 €	26,08 €	25,19 €	24,30 €	22,51 €	20,73 €
2,5	28,95 €	28,00 €	27,05 €	26,09 €	24,17 €	22,26 €
3	30,93 €	29,92 €	28,90 €	27,88 €	25,82 €	23,78 €
3,5	32,92 €	31,84 €	30,76 €	29,67 €	27,48 €	25,31 €
4	34,90 €	33,76 €	32,61 €	31,46 €	29,13 €	26,83 €
4,5	36,89 €	35,68 €	34,47 €	33,25 €	30,79 €	28,36 €
5	38,87 €	37,60 €	36,32 €	35,04 €	32,44 €	29,88 €
5,5	40,86 €	39,52 €	38,18 €	36,83 €	34,10 €	31,41 €
6	42,84 €	41,44 €	40,03 €	38,62 €	35,75 €	32,93 €
6,5	44,83 €	43,36 €	41,89 €	40,41 €	37,41 €	34,46 €
7	46,81 €	45,28 €	43,74 €	42,20 €	39,06 €	35,98 €
7,5	48,80 €	47,20 €	45,60 €	43,99 €	40,72 €	37,51 €
8	50,78 €	49,12 €	47,45 €	45,78 €	42,37 €	39,03 €
8,5	52,77 €	51,04 €	49,31 €	47,57 €	44,03 €	40,56 €
9	54,75 €	52,96 €	51,16 €	49,36 €	45,68 €	42,08 €
9,5	56,74 €	54,88 €	53,02 €	51,15 €	47,34 €	43,61 €
10	58,72 €	56,80 €	54,87 €	52,94 €	48,99 €	45,13 €
11	62,69 €	60,64 €	58,58 €	56,52 €	52,30 €	48,18 €
12	66,66 €	64,48 €	62,29 €	60,10 €	55,61 €	51,23 €
13	70,63 €	68,32 €	66,00 €	63,68 €	58,92 €	54,28 €
14	74,60 €	72,16 €	69,71 €	67,26 €	62,23 €	57,33 €
15	78,57 €	76,00 €	73,42 €	70,84 €	65,54 €	60,38 €
16	82,54 €	79,84 €	77,13 €	74,42 €	68,85 €	63,43 €
17	86,51 €	83,68 €	80,84 €	78,00 €	72,16 €	66,48 €
18	90,48 €	87,52 €	84,55 €	81,58 €	75,47 €	69,53 €
19	94,45 €	91,36 €	88,26 €	85,16 €	78,78 €	72,58 €
20	98,42 €	95,20 €	91,97 €	88,74 €	82,09 €	75,63 €
21	102,39 €	99,04 €	95,68 €	92,32 €	85,40 €	78,68 €
22	106,36 €	102,88 €	99,39 €	95,90 €	88,71 €	81,73 €
23	110,33 €	106,72 €	103,10 €	99,48 €	92,02 €	84,78 €
24	114,30 €	110,56 €	106,81 €	103,06 €	95,33 €	87,83 €
25	118,27 €	114,40 €	110,52 €	106,64 €	98,64 €	90,88 €
26	122,24 €	118,24 €	114,23 €	110,22 €	101,95 €	93,93 €
27	126,21 €	122,08 €	117,94 €	113,80 €	105,26 €	96,98 €
28	130,18 €	125,92 €	121,65 €	117,38 €	108,57 €	100,03 €
29	134,15 €	129,76 €	125,36 €	120,96 €	111,88 €	103,08 €
30	138,12 €	133,60 €	129,07 €	124,54 €	115,19 €	106,13 €

*Balkan Countries

Albania, Bulgaria, Bosnia and Herzegovina, Croatia, Montenegro, Romania, Serbia, FYROM, Turkey..

**EPG countries (Parcels of certified delivery date):

Austria, Belgium, Czech Republic, Croatia, Cyprus, Denmark, Estonia, France, Finland, Germany, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Norway, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, United Kingdom.

1. PAYMENT OF INDEMNITY FOR EPG PARCELS:

In the case of partial or total loss or damage, an indemnity is paid, the maximum amount of which is 450 DTS***.

2. EPG PARCELS CANNOT BE SENT AS:

Insured, COD (Cash on Delivery), bulky/fragile
In these cases, the parcels are sent as A' or B' Priority and not as EPG.

3. WEIGHT:

The maximum weight for the ordinary parcels is 20 kilos, with deviation up to 25 kg, when their content cannot be divided, as long as the country of destination accepts parcels of this weight. The maximum weight for EPG parcels is 30kg. Exceptionally, some countries accept a maximum weight of 10 kg. As long as they do not exceed the letter mail dimensions, parcels of weight up to 2kg may be sent as registered international letter mail, with the agreement of the Sender..

*** according to the valid currency DTS/€ of the application year.

SPECIAL FEES FOR **OUTBOUND** INTERNATIONAL PARCELS

**Additionally to
the basic fees**

Inquiry	free of charge
Request for Payment of Indemnity	free of charge
Request for Withdrawal of the post, for alteration or correction of address or COD amount or for Redirection	1,80€
Cash on Delivery/COD (except EPG) <ul style="list-style-type: none"> • For Cyprus and Moldova this service is conducted by postal orders. • For Austria, Germany, Spain, Italy, Croatia, Hungary, Portugal and Turkey this service is conducted through EUROGIRO system. 	2,30€
Advice of Receipt (At the time of posting) It is accepted by all countries except Canada.	free of charge
Declared Value (except EPG) <ul style="list-style-type: none"> • Fixed rate per parcel • Proportionate rate on the declared value 	2,60€ 0,50%
Express (Express delivery in the country of destination)	2,20€
Home Delivery It concerns home delivery of Bulk Parcels <ul style="list-style-type: none"> • Fixed rate per parcel • Per kilo 	0,80€ 0,15€
Oversized / bulky or fragile parcels <ul style="list-style-type: none"> • The Parcel fee or the fee for international parcel is collected according to the transfer option and the corresponding weight, increased by 50%. • An international parcel is priced as oversized/ bulky when its dimensions do not exceed 1.5 metres for any one dimension or 4 metres for the sum of the length and the greatest circumference measured in a direction other than that of length. 	50%
Statement for currency exchange rate.	free of charge

SPECIAL FEES FOR THE **INBOUND** INTERNATIONAL PARCELS

**Additionally to
the basic fees**

Inquiry	free of charge
Request for payment of indemnity	free of charge
Request for a copy of the parcel notification	free of charge
Storage fee It is calculated after the 4th day from the day of issuance of the notification and up to 8.00€ maximum.	0,20 € /day
Further transportation of an International Parcel domestically (inside the country) (request fee). The fee of an Individual Domestic parcel, which concerns the corresponding weight of the Domestic Parcels Price List, is additionally collected by the recipient.	1,50 € + Fee of individual domestic Parcel
For the Special Customs Clearance Fees please refer to the New Special Customs Clearance Fees Price List.	